

ABSTRACT

A system, method and apparatus for performing a real-time service level agreement (SLA) impact analysis. In the system of the invention, a service level manager can be programmed to establish a plurality of SLAs directly implicating selected resources. A relationship database further can be configured for coupling to one or more management applications programmed to manage the selected resources. Finally, a modeling and evaluation system can be communicatively coupled to the relationship database and the service level manager and programmed to perform a real-time SLA impact analysis based both upon resources directly implicated by the SLAs and also upon resources which are related to the resources directly implicated by the SLAs.